

## Original Article

# Dental Fear among Patients Referred to Dental Offices in Mashhad (Iran)

Ahmad Haerian-Ardakani<sup>1</sup>, Mohammad Ali Morowatisharifabad<sup>\*2</sup>, Mohsen Razavinia<sup>3</sup>, Hassan Rezaeipandari<sup>4</sup>

<sup>1</sup> Associate Professor, School of Dentistry, Shahid Sadoughi University of Medical Sciences, Yazd, Iran.

<sup>2</sup> Associate Professor, School of Health, Shahid Sadoughi University of Medical Sciences, Yazd, Iran.

<sup>3</sup> M.Sc Student in Health Education, Shahid Sadoughi University of Medical Sciences, Yazd, Iran.

<sup>4</sup> Elderly Health Research Center, Shahid Sadoughi University of Medical Sciences, Yazd, Iran.

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### Abstract

**Introduction:** Dental fear is a major factor in postponing and cancelling a dental appointment. The studies in this field are still limited. The current study was conducted to examine dental fear in patients referring to dentists of Mashhad, Iran.

**Materials and Methods:** In a descriptive study, 400 patients were selected randomly from 20 dental offices in Mashhad. The data were collected, using Dental Fear Scale. Reliability and validity of the questionnaire have been measured and confirmed in previous studies. The data were analyzed, using the SPSS software to perform t-test, ANOVA, Spearman's rank-order correlation coefficient, and Pearson's product-moment correlation coefficient.

**Results:** Nearly 20.8% of the participants had mild dental fear, 57.5% and 21.8% had moderate and severe dental fear. The mean score of fear was statistically higher in females ( $49.95 \pm 13.3$ ) compared to males ( $39.69 \pm 14.7$ ). In terms of marital status, the highest mean score of fear was observed among the divorced and widows ( $51.82 \pm 14.2$ ). In terms of occupation, the highest mean score of fear was observed among the housewives ( $52.63 \pm 12.89$ ). Correlational analysis showed an inverse relationship between dental fear score and age ( $r = -0.18, p < 0.001$ ), education level ( $\rho = -0.28, p < 0.001$ ) and income ( $\rho = -0.39, p < 0.001$ ).

**Conclusion:** Females, particularly housewives, have a significantly higher level of dental fear, and it had an inverse correlation with age, education level and level of income. Therefore, decreasing dental fear level should be considered in interventional and educational programs.

**KeyWords:** Dental Fear, Patients, Iran, Descriptive

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\* **Corresponding author;** Tel: 09133536957, Email: morowatisharif@yahoo.com

## Introduction

Dental fear is a response to a threat that has been known and is an avoidance response to being exposed to a fearful situation a situation, in which the patient knows what he or she is afraid of <sup>[1]</sup>. Almost 40% of people in western countries are afraid of it severely. <sup>[2]</sup>

Dental fear is a major factor in postponing and cancelling a dental appointment. <sup>[3]</sup> Dental fear is one of the multidimensional emotions related to situational, social, and psychological factors. <sup>[4-7]</sup> Schuurs et al.

found that fearful dental patients had low self-esteem and were sensitive to their dental appearance. <sup>[8]</sup> The cause of dental fear has been discussed in various aspects. Most of the patients tend to associate dental fears with painful experience in childhood and negative staff behavior. <sup>[9-12]</sup> Different levels of dental fear among various societies may be due to many factors; for example cultural and methodological variables in those societies. <sup>[13]</sup> One of the most important advantages of measuring fear in patients is that the dentist realizes the fearful situations for the patient prior to the treatments, removes them as much as possible, or prevents the patient from facing the same situation <sup>[14]</sup>.

Facing the fear of patients during dental treatment is one of initial worries in dental fear, because sometimes it prevents the patients from visiting a dentist for having dental treatment. <sup>[15-16]</sup>

Dental fear has been considered seriously in recent years among researchers due to negative effects they have on the patient, the dentist, and the society. Several studies confirm that dental fear is very widespread among people. <sup>[17]</sup>

In a study by Alizadeh and Tabrizzadeh, which was conducted in Yazd Dental School in 2003 on 231 patients, it was shown that 58% of the participants had mild to moderate fear, 36.8% of participants had moderate to severe fear level, and 5.2% had a very severe dental fear level. The study showed that the relationship between prevalence of fear on the basis of sex and already unpleasant experiences was significant and the level of fear was higher among females compared to males. Average fear intensity in diverse age groups did not show any statistically significant difference.

A significant relationship was observed between the number of visits to a dentist and dental fear. <sup>[18]</sup> A study, which assessed average fear intensity among young females in Saudi Arabia, showed that 21.8% had mild fear, 53% had moderate fear, and 25% had severe fear. <sup>[19]</sup>

In a study, titled “The Dental Fear among the Visitors of Primary Health Care Centers in Saudi Arabia”, it was shown that 13% of males and 22% of females were fearful of dental procedures. The study showed that the dental

fear increased as the education level of participants increased so that the dental fear among illiterate people was 28% while it was 47% among individuals with university education. The dentist's appearance was found to be a factor. Nearly 35% of the study participants had a severe dental fear level. According to the study, age had an inverse significant correlation with dental fear.<sup>[20]</sup> The studies in this field are still limited and most of them have been conducted in the western countries, in which cultural and methodological differences limit the generalizability of the results.<sup>[21]</sup> The current study was conducted to examine dental fear among a sample of patients in Mashhad, Iran. The purpose of the study was to document information that could be used in planning educational programs designed at lowering the prevalence of dental fear.

### Materials and Methods

This study was descriptive in nature and on the basis of the following parameters: confidence interval = 95%, the half width of the desired interval = 0.05, and the estimate of expected proportion with the variable of interest in the population = 0.473<sup>[22]</sup> the sample size of 400 was deemed sufficient. The participants, who were at least seven years old, were recruited from the patients visiting private dental clinics in Mashhad. First, 20 dental offices were randomly selected from a list of 577 dental clinics. Secondly, 20 patients in each dental clinic were randomly selected.

With the dentists' permission, face-to-face interviews with the selected patients were conducted to collect the data. All interviews were done by the third author of this paper. The Persian version of Dental Fear Scale (DFS) was used for the purpose of data collection. The psychometric properties of the DFS have been documented.<sup>[17,23]</sup>

The DFS includes 20 questions and a 5-point scaling, ranging from 1 to 5, is used to answer each question. The questions are divided in two parts. Part 1 included 7 questions regarding dental fear signs and part 2 included 19 questions about dental fearful situations and a single item for overall fear estimation of the subject. The total score may range from 20 to 100. The total score of lower than 34 is considered as mild fear, the score between 34 to 58 indicates moderate fear, and the score above 58 represents severe fear. The data were analyzed, using the SPSS software to perform t-test, ANOVA, Spearman's rank-order correlation coefficient, and Pearson's product-moment correlation coefficient.

### Results

The mean age of the participants was  $30.23 \pm 10.12$  and 38.3% were in age group of 20 to 29 years. With respect to gender, the majority of the participants (60%) were female. Most of participants were housewives (34%). The highest education level was high school diploma (33%). The number of dental visits during the previous year was as follows,

50.3% had visited the dentist once, 17% twice, and 32.8% three times or more. Nearly 20.8% had mild dental fear, 57.5% had moderate dental fear, and 21.8% had severe dental fear. The most frequent reported signs of fear were faster heart beat and increasing breath rate and

most important fearful situations were reported as hearing the drill and feeling the vibrations of the drill. Frequency distribution of participants' answers to dental fear scale questions are shown in Tables 1 and 2

**Table 1:** Frequency distribution of participants' responses to Dental Fear Scale questions– part I

Questions	Never		once or twice		a few times		Often		nearly every time		Item score mean
	N	%	N	%	N	%	N	%	N	%	
<b>Has fear of dental work ever caused you to put off making an appointment?</b>	264	66	73	18.3	40	10	15	3.8	8	2	1.58
<b>Has fear of dental work ever caused you to cancel or not appear for an appointment?</b>	299	74.8	62	15.5	26	6.5	11	2.8	2	0.5	1.39
<b>When having dental work done My muscles become tense</b>	145	36.3	123	30.8	78	19.5	38	9.5	16	4	2.14
<b>When having dental work done My breathing rate increases</b>	124	31	134	33.5	86	21.5	33	8.3	23	5.8	2.24
<b>When having dental work done I perspire</b>	161	40.3	107	26.8	64	16	42	10.5	26	6.5	2.16
<b>When having dental work done I feel nauseated and sick to my stomach</b>	273	68.3	74	18.5	31	7.8	13	3.3	9	2.3	1.53
<b>When having dental work done my heart beats faster</b>	121	30.3	128	32	71	17.7	62	15.5	18	4.5	2.32

**Table 2:** Frequency distribution of participants' responses to Dental Fear Scale questions–Part II

How much do you fear feel in below situations?	none at all		little		some-what		much		very much		Item score mean
	N	%	N	%	N	%	N	%	N	%	
<b>Making an appointment for dentistry</b>	216	54	123	30.8	42	10.5	18	4.5	1	3	1.66
<b>Approaching the dentist's office</b>	180	45	149	37.3	54	13.5	17	4.3	0	0	1.77
<b>Sitting in the waiting room</b>	145	36.3	129	23.3	77	19.3	45	11.3	4	1	2.09
<b>Being seated in the dental chair</b>	124	31	126	31.5	78	19.5	59	14.8	13	3.3	2.28
<b>The smell of the dentist's office</b>	120	30	124	31	83	20.8	50	12.5	23	5.8	2.33
<b>Seeing the dentist walk in</b>	163	4.8	119	29.8	73	18.3	33	8.3	12	3	2.03
<b>Seeing the anesthetic needle</b>	74	18.5	104	26	97	24.3	74	18.5	51	12.8	2.81
<b>Feeling the needle injected</b>	62	15.5	106	26.5	99	24.8	86	21.5	47	11.8	2.88
<b>Seeing the drill</b>	45	11.3	95	23.8	96	24	111	27.8	53	13.3	3.08
<b>Hearing the drill</b>	46	11.5	95	23.8	89	22.3	105	26.3	65	16.3	3.12
<b>Feeling the vibrations of the drill</b>	49	12.3	93	23.3	91	22.8	100	25	67	16.8	3.11
<b>Having your teeth cleaned</b>	74	18.5	127	31.8	72	18	77	19.3	50	12.5	2.76
<b>All things considered, how fearful are you of having dental work done?</b>	78	19.5	140	35	88	22	58	14.5	36	9	2.59

There was a statistically significant higher level of dental fear among females compared to males. Differences on the basis of marital

status and job were also statistically significant. Results are summarized in Table 3.

**Table 3:** Distribution of Means and standard deviations of dental fear score by selected demographic characteristics

variable	Mean	SD	Dental Fear		
			p-value	Tukey post hoc test	
<b>Sex</b>					
Male	39.69	14.7	p < 0.001		
Female	49.95	13.3			
<b>Marital status</b>					
Single	46.49	14.08			
Married	44.27	15.3	p < 0.001	Divorced and widow > single, married	
Divorced and widow	51.82	14.2			
<b>Job</b>					
Housewife	52.63	12.89			
Farmer and worker	38.12	11.47	p < 0.001	Housewife > Retired, Student, Unemployed, Farmer, worker	
Retired	43.47	14.94			
Student	38.89	13.54			
Unemployed.	43.4	12.56			

The Pearson's correlation showed a statistically significant inverse correlation between dental fear score and age ( $r = -0.18$ ,  $p < .001$ ).

The inverse correlation with the number of visiting a dentist was not statistically significant ( $r = -0.08$ ,  $p = .096$ ). Moreover, according to Spearman's correlation coefficient, dental fear score had a statistically significant inverse correlation with education level ( $\rho = -0.28$ ,  $p < .001$ ) and income level ( $\rho = -0.39$ ,  $p < .001$ ).

## Discussion

In the present study, which is aimed to measure the amount of dental fear among patients visiting a dentist, 20.8% had a mild dental fear, 57.5% had a moderate dental fear, and 21.8% had a severe dental fear. The assessment of dental fear among young females in Saudi Arabia showed that 21.8% had a mild dental fear, 53% had a moderate dental fear, and 25% had a severe dental fear,<sup>[19]</sup> which showed that the level of dental fear

was a bit higher among the current study's participants.

As far as we know, the most frequent signs and situations for dental fear was not reported in literature, but the present study revealed that drilling is the most important fearful situation and then needles comes at the second place. The results may be addressed in educational programs.

The results of this study also showed that the dental fear in females is more than males, which has also been reported in other studies. [24-27]

In this study, an statistically significant inverse correlation was observed between age and dental fear, which has been reported in other studies. For example, in a study by Kent<sup>[28]</sup>, it was reported that the elementary students have more dental fear than do the high school and college students. A study in Turkey also showed that the dental fear score decreased with the increase of age.<sup>[29]</sup> Thus, it is important to realize that as the age naturally increases, due to various life experiences and dealing with difficult life events, the tolerance rate increases and probably the pains and discomforts become more tolerable. [18, 30] According to the results of this study, the highest score of dental fear observed in divorced and widows, which is consistent with a study in Canada.<sup>[27]</sup>

In this study, as the number of visiting a dentist increased, the level of dental fear decreased but it was not statistically significant. A study in Australia showed a

linear relationship between visiting a dentist and the prevalence of dental fear. It has been reported that dental fear prevalence among people who have not visited a dentist over 10 years was 31%, while it was 14.2% among those people who have visited a dentist during the previous 12 months<sup>[31]</sup>. More researches in this area is recommended.

Based on the results of this study, there was an inverse significant correlation between income level and fear score, which is consistent with a study in Australia.<sup>[31]</sup> A study in Malaysia also showed as income increased, the prevalence of dental fear decreased.<sup>[32]</sup>

The results of the present study showed a statistically significant inverse correlation between education level and dental fear. In a study in Australia, the prevalence of dental fear among illiterate people was 15.2%, while in people with doctoral education it was 9%, and it was concluded that an inverse relationship existed between prevalence of dental fear and education level.<sup>[31]</sup> A study in Babol also reported statistically significant differences among university students in different semesters on the basis of dental fear.<sup>[33]</sup>

### Conclusion

The level of dental fear in Iran is not much more than the level of dental fear in other countries. Since dental fear level was higher among females, particularly housewives, and there was an inverse correlation with income level, education level, and age, these people must be specifically considered in designing educational programs.

The external validity of the study is delimited to patients visiting private clinics in Mashhad. Thus, it is recommended to replicate the study in other parts of the country as well as including patients from the public sector in an attempt to increase the generalizability of the results.

**Clinical Significance:** Younger females and those with lower education and income level should be considered in interventional and educational programs aimed at decreasing

dental fear level. Dentists also should be aware that mentioned people have a higher level of dental fear and do their best efforts in order to lower their dental fear in treatment visits considering the situations of drilling and using needle as the most fearful situations.

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